

Clark Labs Product Order Form



Mail or fax this form to:

Clark Labs, Clark University, 950 Main Street, Worcester, MA 01610-1477 USA
 Tel.: +1.508.793.7526 Fax: +1.508.793.8842 Email: clarklabs@clarku.edu Web: www.clarklabs.org

End User's Name _____ Customer ID# (if known) _____

Shipping Address (full street address; no P.O. boxes) _____

City _____ State/Province _____ Country _____ Postal Code _____

Billing Address (if different from mailing address) _____

City _____ State/Province _____ Country _____ Postal Code _____

Telephone (required) _____ Fax _____ Check here if this is a new account or new address

Email _____

DOWNLOAD -- SAVE TIME AND SHIPPING COST!!

Quantity	Product Description	Price	Extended Price
IDRISI Selva			
	General	\$ 1250	
	General Floating (1 seat)*°	1750	
	Academic	675	
	Student	295	
	Student Starter†	95	
	K-12*	150	
	Total		
Upgrade to IDRISI Selva from Taiga			
	General Upgrade	\$ 425	
	Academic Upgrade	275	
	Student Upgrade	150	
	Total		
Upgrade to IDRISI Selva from prior versions			
	General Upgrade	\$ 650	
	Academic Upgrade	450	
	Student Upgrade	295	
	Total		
Land Change Modeler for ArcGIS***			
	General	\$ 795	
	General Floating (1 seat)*°	1295	
	Academic	495	
	Student	195	
	Student Starter†	95	
	Total		

Quantity	Product Description	Price	Extended Price
Clark Labs Technical Support			
	Technical Support Contract – 12 months	\$ 295	
	Total		
UNITAR Workbook Series			
	Applications in Forestry	\$ 50	
	GIS and Mountain Environments	50	
	Applications in Hazard Assessment & Mgmt.	50	
	Applications in Coastal Zone Research & Mgmt.	50	
	Total		
Global GIS & Image Processing Data Archives			
	V1. MODIS NDVI (2000-2010) & EVI (2000-2009) DVD**	\$ 30	
	V2. AVHRR NDVI (1981-2000) CD	30	
	V3. GTOPO 1Km. Global Elevation Model CD	30	
	V4. NOAA GPCP (1979-2009), OI SST (1982-2010) & NASA TRMM (1998-2010) CD	30	
	Total		
Additional Resources			
	Remote Sensing with IDRISI Taiga: Beginner's Guide**	\$ 50	
	Total		
ORDER TOTAL			
	Grand Total for All Products		
	Massachusetts residents add 6.25% sales tax*		
	Shipping total from rate chart, if applicable		
	ORDER TOTAL		
	*If tax exempt, please supply tax exempt number		

* Requires server installation. Contact Customer Support for details.

° \$1250 per additional floating seat for IDRISI. \$795 per additional seat for Land Change Modeler.

† The Student Starter is a "timed out" version, expiring one year from installation. It is not eligible for any technical support.

*** Not available for ArcGIS 10

** Not available for download.

Multi-seat licenses are also available. Contact Customer Support for details.

Clark Labs' software products use a software license manager, requiring activation on a particular computer.

Payment Information – Prices in effect January 2012. Prices for all products are subject to change.

Check here if you authorize Clark Labs to make adjustments for ordering and shipping discrepancies of up to \$25 for credit card or purchase orders

Bill me by purchase order number _____
 (copy must be attached)

Bank transfer forthcoming (see next page for bank information)

Check or money order payable to Clark University enclosed

Bill my VISA/Mastercard/Discover. (Call or fax only. Do NOT mail or email this form if paying by credit card.)

Number _____

Exp. Date _____

Signature _____

Notes:
 Inquiry Code: _____

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Ordering Guidelines

Use these guidelines to ensure the prompt processing and delivery of your order. Should you have any questions, contact our Customer Support staff at the address above.

Ordering

For easiest ordering, visit www.clarklabs.org and place your order online! Otherwise:

- Complete, in full, an official Clark Labs order form (see reverse).
- Include a telephone, fax number, and email address so that we can contact you in the event of a problem.
- Include discount documentation, if applicable (see Special Instructions).
- Enclose proper form of payment (see Payment Information).
- Note: The shipping charges are based upon the number of items you order. Shipping charges must be added to the total cost of the order.

By Mail

Mail the order form and payment to:

Clark Labs, Clark University, 950 Main Street, Worcester, MA 01610-1477 USA

By Telephone

If you are paying by credit card, you can call Customer Support at +1 (508) 793-7526 to place your order Monday through Friday between 9:00 AM and 5:00 PM US Eastern Standard Time.

By Fax

Your order can be faxed 24 hours a day, 7 days a week to +1 (508) 793-8842.

By Web

Online ordering is available 24 hours a day, 7 days a week at <http://www.clarklabs.org> on the How To Buy page. Orders placed after 3:00 PM US Eastern Standard Time will be processed on the next business day.

By Email

Email orders can be placed 24 hours a day, 7 days a week at clarklabs@clarku.edu. Orders placed after 3:00 PM US Eastern Standard Time will be processed on the next business day.

Special Instructions

Multi-Seat Purchases

An official agreement form must be completed, signed and submitted with your order. Contact Customer Support to receive a copy of this agreement as well as pricing details for your specific site needs.

Academic Purchases

Clark Labs offers a substantial discount to academic users. Proof of academic status must be submitted with your order. A copy of university letterhead is acceptable.

Student Purchases

Proof of student status for the current or next semester must be included. A paid tuition bill, copy of course registration or letter from an advisor are acceptable forms of confirmation. **A copy of a photo ID is not acceptable.** Student orders received via Web, email or telephone will be held until proof of student status is received.

Payment Information

Prepayment is required on all orders. The following is a list of acceptable forms of payment.

Purchase Orders

For educational and governmental organizations, Clark Labs will accept purchase orders. We require a "hard copy" of the purchase order. You can fax or mail the purchase order but please do not do both. This will ensure that we do not duplicate your order.

Credit Cards

Clark Labs accepts MasterCard, Visa and Discover credit cards. Include the complete account number and expiration date.

Check or Money Orders

All checks and money orders must be drawn on a United States bank and in United States funds. Please make payable to "Clark University." Mail all checks with your order to ensure proper crediting of your account.

(Electronic Transfers via peerTransfer)

From the <http://clarklabs.peertransfer.com> website, select the country from which funds will be coming and the payment amount in US dollars you wish to make for your order

In most cases, the US dollar amount will be converted into your home currency at preferential exchange rates, which will translate into savings for you. (There are some currencies that peerTransfer cannot support. If that is the case, you will be notified when you select your country and enter the dollar amount. You will then be advised to transfer US dollars to peerTransfer who will then send the funds to Clark Labs.)

After providing some additional basic information, you will submit the transaction and will be instructed via email on how to pay peerTransfer from your home country bank account. peerTransfer will then forward the full US dollar amount to Clark Labs, where it will be directly credited to your Customer account. You will receive an email from peerTransfer to confirm receipt of payment. If you have any questions, you can contact them at info@peertransfer.com.

Points to Remember

Time in Transit

Time in transit will vary for each country. Delivery time can take up to two weeks. Delays at customs can also add to shipping time.

Customs Information

Import duties and taxes are charged by the importing country's customs office, regardless of shipping method. Customs charges can range from 20-200% of value, depending on the destination. It is the responsibility of the purchaser to pay these fees.

Returns

Returns are only accepted due to installation difficulties and must receive prior authorization from Customer Support.

Shipping Rates

Shipping charges via UPS are approximate only. Surcharges for extended area delivery may apply. (Call for details on other shipping methods.)

USA: 1 item: Ground: \$15.00 2nd Day: \$18.00 Next Day: \$24.00 Each additional item: \$6

1 item	Each additional	Country
\$40.00	\$6.00	Canada, Mexico
\$50.00	\$6.00	Belgium, France, Germany, Holland, Hong Kong, Italy, Japan, Luxembourg, Macau, Monaco, Republic of Ireland, San Marino, Singapore, Taiwan, United Kingdom (except Channel Islands)
\$51.00	\$6.00	Caribbean
\$55.00	\$6.00	Austria, Azores, Channel Islands, Denmark, Finland, Greece, Greenland, Iceland, Liechtenstein, Norway, Portugal, Spain, Sweden, Switzerland
\$57.00	\$6.00	Australia, Indonesia, Malaysia, Mongolia, New Zealand, People's Republic of China, Philippines, South Korea, Thailand, Vietnam
\$57.00	\$6.00	Bahrain, Bangladesh, Bhutan, Brunei, Cyprus, Egypt, Guam, India, Iraq, Israel, Jordan, Kuwait, Lebanon, Nepal, Oman, Pakistan, Qatar, Saudi Arabia, Sri Lanka, Turkey, United Arab Emirates, Yemen
\$62.00	\$6.00	Central and South America
\$87.00	\$6.00	African continent
\$90.00	\$6.00	Albania, American Samoa, Armenia, Andorra, Azerbaijan, Belarus, Bosnia, Bulgaria, Cambodia, Croatia, Czech Republic, Estonia, Fiji, French Polynesia, Georgia, Gibraltar, Hungary, Kazakhstan, Kiribati, Kyrgyzstan, Laos, Latvia, Lithuania, Macedonia, Maldives, Malta, Micronesia, Moldova, Papua New Guinea, Poland, Romania, Russia, Slovakia, Slovenia, Tajikistan, Turkmenistan, Ukraine, Uzbekistan, Yugoslavia